



JollyPop® Pacifier Frequently Asked Questions (FAQs)

If the answer to your question is not below, please call us. We would love to hear from you.

JollyPop Size and Age Guidelines. All JollyPop Pacifiers are for babies without teeth.

Preemie: Smaller nipple. Tab style handle. Ask your doctor if it's appropriate for your baby.

Newborn: Loop shaped handle with nubs.

Plus+: More durable nipple. Same size and shape as JollyPop Newborn. Loop shaped handle with nubs.

TO CLEAN: Wash regularly in hot water with mild detergent; rinse before use. Safe methods to sanitize: Place in boiling water for two minutes. Let cool before use. Place in top rack of home dishwasher or home sterilizer.

For your child's safety CAUTION! Do not tie pacifier around baby's neck as it presents a danger of strangulation.

In the event the pacifier becomes lodged in the mouth, DO NOT PANIC; it cannot be swallowed and is designed to cope with such an event. Remove from the mouth with care, as gently as possible.

Always use this product under adult supervision.

Inspect carefully before each use, especially when child has teeth. Pull pacifier in all directions. Throw away at first signs of damage or weakness.

It is up to parents to decide at what age their baby should stop using a pacifier. However, if your baby can fit the entire JollyPop in his or her mouth, discontinue use.

Complies with USA Standard 16CFR 1511.

Q. When I order JollyPop, is it ready for use without cleaning?

Yes, packaged JollyPops are clean and ready to use.

Q. How many JollyPops do I need?

Babies become accustomed to JollyPop pacifier and often refuse to switch to a different brand. We suggest you keep a few on hand in case some get lost. For the best value choose the 10 Pack or the Value Pack.

Q. My baby got the Preemie size JollyPop in the NICU — can I use it at home?

Yes, if your pediatrician or NICU caregiver recommends using the Preemie size at home. Most preemies should transition to the JollyPop Newborn for home use.

Q. What size is recommended for Preemies that are discharged to home?

We recommend the JollyPop Newborn for Preemies discharged to home. The only difference is the Preemie JollyPop nipple size is smaller and the handle is a tab-style (not a loop).

Q. Can JollyPop be used by breastfeeding babies?

JollyPop has a natural nipple shape that may help avoid "nipple confusion." Many breastfeeding moms have written to tell us that the JollyPop nipple is good for breastfeeding babies and for babies that do not root well.

Q. When is it recommended to use a pacifier?

The American Academy of Pediatrics (AAP) published guidelines recommending pacifier use at naptime or bedtime to help reduce the incidence of SIDS. <https://pediatrics.aappublications.org/content/138/5/e20162938>

Q. What types of pacifiers are recommended?

The American Academy of Pediatrics (AAP) recommends using only pacifiers that are manufactured as one piece, which is how JollyPop is made. <http://www.aap.org/en-us/about-the-aap/aap-press-room/aap-press-room-media-center/Pages/Pacifiers.aspx>

Q. What is the difference between JollyPop Newborn and Plus+?

Plus+ nipple is made of more durable silicone to last longer when babies are beginning to teethe. Both Newborn and Plus+ have nubs on the handle. The JollyPop nipple is not designed for teething. JollyPop is for babies without teeth.

Q. When my baby is starting to teethe is it ok to continue using JollyPop?

JollyPop is for babies without teeth. When babies begin to teethe but have no teeth yet, we recommend you offer the Plus+ and a teether. The Plus+ nipple is made of more durable silicone. The nipple is not designed to be a teether. If your baby has teeth and continues to use JollyPop, check the pacifier for signs of wear due to chewing before each use. If there are any tears, especially in the nipple area, discard the pacifier and discontinue use or introduce a teether.



To order, please contact CHS Customer Service
orders@chsusainc.com or call 1 888-986-0042 or 770-632-2485
CHS USA 200 Kelly Drive, Peachtree City GA 30269

Q. When my baby has teeth is it ok to continue using JollyPop?

Pacifiers are not designed to endure the wear and tear of baby teeth. If your baby has teeth or is teething, check the pacifier for signs of wear due to chewing before each use. If there are any tears, especially in the nipple area, discard the pacifier and discontinue use. Replace with a teether. JollyPop is for babies without teeth.

Q. What safety requirements does the JollyPop pacifier meet?

Pacifiers are regulated by the Consumer Product Safety Commission, an agency of the U.S. government. JollyPop passes all USA required safety tests; Consumer Product Safety Commission 16CFR 1511.

Q. What materials are JollyPop pacifiers made of?

100% medical grade silicone. JollyPops are phthalate-free, latex-free, DEHP-free and BPA-free.

Q. What's the difference between Unscented and Vanilla scented JollyPops, and why Vanilla scent?

The only difference is a light vanilla scent. Professional literature suggests vanilla scent might be soothing to babies.

Q. Where is the Vanilla Scent sourced from and how long does the scent last?

The scent is an FDA-approved vanilla essence added to the silicone in the manufacturing process. Like all vanilla oil, it comes from vanilla beans. Vanilla is considered a food and is regarded as safe. The scent may last 3 months, depending on use.

Q. What is the best way to clean JollyPop pacifiers?

Wash regularly in hot water with mild detergent; rinse thoroughly before giving to baby. To sanitize, place in boiling water for two minutes. Let it cool before giving to baby. Some parents put JollyPops in the dishwasher or use a home sterilizer. All these methods are safe.

Q. Can JollyPop pacifiers be sanitized in hospital autoclave sterilizers?

Yes. The JollyPop structural and performance characteristics are not affected by a single autoclave sterilization. Suggested settings: 12 to 20 minutes at 121C. We do not know the effects of repeated sterilization and repeated sterilizations are not recommended.

Q. How long can a pacifier be used?

We recommend replacing JollyPop after 3 months of use for safety and hygiene reasons. The pacifier should be replaced even earlier if it is damaged in any way. It is recommended that you inspect the pacifier carefully before each use by pulling it in all directions to check its safety.

Q. How do I know my pacifier is safe to use?

We recommend that you always manually check the pacifier before giving it to your child:

Inspect carefully before each use, especially when the child has teeth.

- Pull the pacifier in all directions.
- Insure that there are no hairline cracks in the product.
- Always use this product under adult supervision.
- Discard at the first signs of damage or weakness.

Q. How should I attach a pacifier clip to JollyPop?

You can safely attach a pacifier clip to the loop-shaped handle. NEVER attach anything to the rim of a pacifier or block the pacifier holes. All approved pacifiers have these holes. If your baby swallows a pacifier, the holes ensure your baby can breathe until you get medical help.

Q. When should my baby stop using JollyPop?

JollyPop is for babies without teeth.

If your baby can fit the entire JollyPop in his or her mouth, discontinue use.

If your baby's finger fits too tightly inside the nipple or gets stuck inside the nipple, discontinue use.

Q. Can babies swallow the pacifier?

JollyPop complies with safety standards and size regulations for pacifiers. In rare cases, babies can manage to squeeze the entire pacifier in their mouths. In the event the pacifier becomes lodged in the mouth, DO NOT PANIC; it cannot be swallowed and is designed to cope with such an event. Remove from the mouth with care, as gently as possible.

JollyPop Clinical FAQs – Hospitals

Q. How to clean JollyPop

Use a Medela steam bag for 90 seconds in a 1100 microwave or single autoclave sterilization for 12 to 20 minutes at 121C. Since we don't know the effects of repeated sterilization in an autoclave, we don't recommend repeated sterilization.

Q. Is JollyPop sterile?

JollyPop pacifiers are not sterile. Retail pacifiers indicate they should be cleaned prior to use, but the JollyPop is clean and ready to use from the package.

Q. Can JollyPop be recycled?

JollyPop pacifiers are 100% silicone and cannot be recycled.

Q. Is JollyPop FDA approved?

Pacifiers are not regulated by the FDA. They are regulated by the Consumer Product Safety Commission, a US government agency. JollyPop passes the CPSC tests, USA Standard 16CFR1511, <https://www.cpsc.gov/Business--Manufacturing/Business-Education/Business-Guidance/Pacifiers-Business-Guidance>.

Q. What is the percentage rate of humidity and temperature storage requirements?

There are no required storage conditions for JollyPop, including humidity. Normal warehouse temperatures are acceptable

Q. What is the Dunns number for JollyPop pacifiers?

065058546 as of 10/20/20.

Q. What is the NAICS Code?

The code is 326299 under the category All Other Rubber Products Manufacturing.

Q. What is the shelf life of JollyPop pacifier?

Five years in unopened individual bags and three months under normal use once opened.

Q. What are the age guidelines for using JollyPop Preemie and Newborn pacifiers?

There are no hard and fast guidelines regarding which size JollyPop to use by gestational age since there are so many variables for each baby. The choice is up to the caregiver based on the response of the baby to the JollyPop they are given.

As a general guideline, the JollyPop Preemie is designed for preemies of 30-34 weeks gestation for use during their hospital stay.

The JollyPop full term would be used for babies 35 weeks and older.

Most babies will transition to the Full Term JollyPop once they successfully breast or bottle feed and by the time they are released from the hospital.

Q. Is JollyPop an orthodontic nipple?

JollyPop is a bottle-style nipple and is most like mom's.

Q. What is the weight of JollyPop?

The Newborn/Full Term JollyPop weighs 11 grams. The Preemie JollyPop weighs 10 grams.